

## DOCKET FILE COPY ORIGINAL

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February 3, 2006

#### BY HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary c/o Natek, Inc., Inc. 236 Massachusetts Avenue, N.E. Suite 110 Washington, DC 20002

RECEIVED

FEB - 3 2006

Federal Communications Commission Office of Secretary

Re:

Certification of CPNI EB Docket No. 06-36 EB-06-TC-060

**CPNI Compliance Certification for** 

Ritter Telephone Company 499 Filer ID No. 806856 Ritter Communications 499 Filer ID No. 822588 Ritter Long Distance, Inc. 499 Filer ID No. 819920 Tri-County Telephone Company, Inc. 499 Filer ID No. 807843

Dear Ms. Dortch:

On behalf of the telecommunications carriers listed above, John Staurulakis (JSI), their consultant is filing the attached CPNI Certification together with the statement of procedures for operational compliance with FCC's CPNI rules.

Sincerely,

Scott Duncan

JSI Staff Director-Regulatory Affairs

Dat Duncon

sduncan@isitel.com

Attachment

Copies: 4 additional copies to Secretary

Byron McCoy, Telecommunications Consumers Division

Best Copy and Printing (BCPI)

547 South Oakview Lane

No. of Copies recid (

4625 Alexander Drive, Suite 135 Alpharetta, Georgia 30022 Phone: 770-569-2105 Fax: 770-410-1608

Ritter Communications, Holdings, Inc. 3300 One Place, Jonesboro, AR 72404

Ritter Telephone Company - FCC 499 Filer ID: 806856

Ritter Communications - FCC 499 Filer ID: 822588

Ritter Long Distance, Inc. - FCC 499 Filer ID: 819920

Tri-County Telephone Company, Inc. - FCC 499 Filer ID: 807843

# CERTIFICATION

I am the Vice President of Ritter Communications Holding, the holding company for Ritter Telephone Company, Ritter Communications, Ritter Long Distance, Inc., and Tri-County Telephone Company, Inc. (collectively the "Company"). On behalf of the Company, I hereby certify that I have personal knowledge that the Company is in compliance with the Federal Communications Commission ("FCC") rules respecting customer proprietary network information ("CPNI") contained in Part 64, Subpart U of the FCC's rules.\(^1\) Accompanying this certificate is a statement explaining how the Company is in compliance with the FCC's CPNI rules. I hereby certify that the statements contained within this certification and the accompanying statement are accurate, complete and in accordance with FCC rules.

John Strode Vice President

Ritter Communications Holdings, Inc..

February 3, 2006

Attachment

<sup>47</sup> C.F.R. §§ 64.2001-2009.

# Ritter Communications, Holdings, Inc. 3300 One Place, Jonesboro, AR 72404

Ritter Telephone Company - FCC 499 Filer ID: 806856

Ritter Communications - FCC 499 Filer ID: 822588

Ritter Long Distance, Inc. - FCC 499 Filer ID: 819920

Tri-County Telephone Company, Inc. - FCC 499 Filer ID: 807843

#### STATEMENT OF FCC CPNI RULE COMPLIANCE

This statement serves to explain how Ritter Communications Holding and its subsidiaries Ritter Telephone Company, Ritter Communications, Ritter Long Distance, Inc., and Tri-County Telephone Company, Inc. (collectively the "Company") is complying with Federal Communications Commission ("FCC") rules related to the privacy of customer information. The type of information for which customer privacy is protected by the FCC's rules is called "customer proprietary network information" ("CPNI"). The FCC's rules restricting telecommunication company use of CPNI are contained at Part 64, Subpart U of the FCC's rules (47 C.F.R. §§ 64.2000-2009).

As of this date, the Company has not used CPNI for marketing. For marketing purposes, the Company uses customer billing name and address and/or telephone number without any segregation or refinement based on CPNI.

#### 1. Identification of CPNI

The Company has established procedures and trained employees having access to, or occasion to use customer data, to identify what customer information is CPNI consistent with the definition of CPNI under the FCC's rules at Section 64.2003(d) of the FCC's Part 64, Subpart U CPNI rules.

#### 2. Identification of Uses of CPNI Requiring Customer Authorization

The Company has trained employees having access to, or occasion to use CPNI, to identify uses of CPNI requiring customer authorization under the FCC's rules at Part 64, Subpart U, Section 64.2005 and/or Section 64.2008(c) as circumstances require.

#### 3. Customer Notification and Authorization Process

Because the Company has not or does not have plans at this time to use CPNI for marketing, the Company has not implemented notice and approval procedures. However, the Company training and procedures have established appropriate awareness of the need for obtaining customer authorization to use CPNI for marketing purposes, and the specific notice and approval requirements under the FCC's Part 64, Subpart U CPNI rules. In the event the company undertakes to use CPNI for marketing and provides of written notification, the Company's notification will comply with the requirements of the Section 64.2007(f)(2).

#### 4. Training

The Company has trained existing employees and will train new employees having access to CPNI regarding the FCC's CPNI rules.

# 5. Record of Customer CPNI Approval/Non-Approval

Prior to undertaking to use CPNI for marketing, the Company will develop a system for maintaining readily accessible record of whether and how a customer has responded under either Opt-In or Opt-Out approval as the case may be as required by Section 64.2009(a) of the FCC's Part 64, Subpart U CPNI rules.

### 6. Disciplinary Process

In compliance with Section 64.2009(b) of the FCC's Part 64, Subpart U CPNI rules, the Company has in place an express disciplinary process to address any unauthorized use of CPNI where the circumstances indicate authorization is required under the FCC's CPNI rules.

#### 7. Software Safeguards

Before undertaking to use CPNI for marketing purposes, the Company will establish procedures for maintaining a record of sales and marketing campaigns that use CPNI in compliance with the requirements of Section 64.2009(c) of the FCC's Part 64, Subpart U CPNI rules.

# 8. Supervisory Review Process for Outbound Marketing

Before undertaking to use CPNI for outbound marketing purposes, the Company will establish a supervisory review process to ensure compliance with Section 64.2009(d) of the FCC's Part 64, Subpart U CPNI rules.